

Ontario 9-1-1 Advisory Board

MINUTES

Tuesday, September 19, 2006

10:00 am

Toronto Emergency Services Headquarters
4330 Dufferin Street
Downsview, Ontario

A. OPENING & MINUTES

PRESENT

EXECUTIVE COMMITTEE

Dan Vanlondersele
Judy Broomfield
Tom Voisey

Chair (AMO – Rural Caucus)
Vice Chair (NENA Ontario)
Secretary-Treasurer

MEMBERS

Dave Ralph
Peter Glen
Mark Hull
John Molyneaux
Bryan Baxter

APCO Canada
Ontario Assoc. of Chiefs of Police
Ontario Ministry of Health
Ontario Assoc. of Fire Chiefs
AMO – Small Urban Caucus

TECHNICAL ADVISORY PANEL/OBSERVERS

Sandra Dion
Ian MacLeod
Chris Pittens

Bell Canada
Ontario Provincial Police
Ontario Community Safety & Correctional Services

REGRETS

Jim Friend
Dave Hanly
Norm Lambert

AMO – Regional Caucus
AMO – County Caucus
City of Toronto

QUORUM

QUORUM

TOTAL VOTING POSITIONS PER CONSTITUTION: 13

TOTAL CURRENT VOTING POSITIONS FILLED: 12

TOTAL VOTING MEMBERS IN ATTENDANCE: 7

QUORUM PRESENT

OPENING REMARKS

- Welcome to all from Dan Vanlondersele.
- Special thanks to Jim Friend re his efforts this summer including his work on the OAB website.

MINUTES

- OAB Minutes, May 16, 2006

MOTION

Moved by J. Molyneaux,
Seconded by M. Hull,
That the minutes of the May 16, 2006 meeting be adopted.
Carried

CORRESPONDENCE

- No correspondence.

FINANCIAL

- T. Voisey reported on the current financial status of the Advisory Board.

Opening Bank Balance, May 16, 2006		\$ 797.21
Plus:		
Deposit-06/05/23 [Haliburton]	200.00	
Deposit-07/06/23 [NENA Ontario]	1,000.00	
Deposit-06/09/05 [Dep#01]	2,550.00	
Deposit-06/09/18 [Dep#02]	<u>1,600.00</u>	
Total Deposits		5,350.00
Less:		
CK #84 – 06/05/18 – J.Broomfield	911.31	
[RE: Ottawa Mar 14-16/Charlottetown Apr 11-13]		
CK #85 – 06/07/11 – J.Broomfield	546.43	
[RE: Ottawa May 9-11]		
Bank Service Charges	<u>1.20</u>	
Total Expenses		<u>1,458.94</u>
Closing Bank Balance, September 19, 2006		\$4,688.27
Equity Shares Held		100.00
Cash on hand		<u>0.00</u>
Net Worth, September 19, 2006		<u>\$4,788.27</u>

MOTION

**Moved by J. Broomfield,
Seconded by J. Molyneaux,
That the financial report be accepted.
Carried**

B. BUSINESS ARISING FROM PREVIOUS MEETINGS

OAB Funding Campaign

- Dan reviewed the activities that have led to the issuance of the funding request to all municipalities in Ontario.
- Tom Voisey reviewed responses received to date:
 - 41 Cheques have been received for a total of \$4,050.
 - 4 cheques have been received payable to “Peel Regional Police” and must be returned to senders for payee correction.
 - 4 letters from municipalities advising that resolutions had been passed and cheques would follow
 - 1 letter indicating that the OAB letter had been received and no further action would be taken at this time
 - 6 letters from municipalities that are unable to assist at this time
 - 4 letters have been received requesting further information.
 - Letters are being created for mailing to all respondents

VoIP Part 7 Application to CRTC

Peter Glenn reports:

- Has been sending information to Jim Friend for the website.
- He has been adamant that calls come through the PERS Platform
- There are 5 providers of 9-1-1 platforms in Canada.
- CRTC indicated that this is a policy change and advised group use a Part VII Application
- Follow link to VII Application re “Routing of Nomadic/Non-Native VOIP 9-1-1 Calls”
http://www.crtc.gc.ca/public/partvii/2006/8663/b56_200610312/655577.doc
- Posted August 21, 2006 and sent to all CISC participants
- Respondents have 30 days to respond
- Documents received from Nova Scotia, New Brunswick, Prince Edward Island, Ontario, Manitoba, Quebec, Alberta and British Columbia.
- Check DECIMA’s Network News, Volume 26, Issue 16 regarding “VoIP providers using administrative loines for 911, allege PSAPs” at the OAB website – www.911oab.ca

Wireless Phase II Update

Judy Broomfield reports:

- Bell Mobility is pulling the plug on the Phase II project
- The original agreement was that the trial would only last 6 months and it actually started in December of 2004.
- Toronto now has a “Phase II enabled” CAD system.
- Toronto and OPP have the information delivered to CAD, Printer, and Informer Terminals
- For smaller municipalities there are ways to use the info – more manual process but none the less a way to plot locations.
- Bell Mobility has been upgrading technology and the trial was based on an older platform that they would like to have upgraded. Their original trial configuration is somewhat of a proprietary product.
- Judy added that she would like to see a less “proprietary” and more “universal” configuration.
- Rogers Wireless has approached Toronto and would like to do a Phase II trial ASAP. A face-to-face meeting is being scheduled for next week.
- Rogers – seems to be similar to methodology to that with the Bell Mobility trial. They are looking specifically at the downtown core/lakeshore area.

Wireless Number Portability

Judy Broomfield reports:

- The CRTC has directed the Canadian wireless industry to provide LNP to customers by March 2007.
- A 9-1-1 working/test plan development group has been established.
- Re testing: Toronto and London have agreed to participate
- The main goal of this group is to minimize public-safety concerns.

C. COMMITTEE REPORTS

Government Affairs

Dan Vanlondersele reports:

- The OAB (Dan) has been requested to meet with ROMA at the AMO offices on October 12, 2006.
- The request is for an update on the activities and financial position of the OAB.
- Judy Broomfield, Peter Glen, Dave Hanly and Dan Vanlondersele will be attending.
- Peter was requested to give a demo on VoIP and Dan will discuss his meeting with Mr. Fantino and Dr. Binder.

Management/Financial

Bryan Baxter reports:

- The following committee reports are still outstanding:
 - Work plan for the “Wireless & Nomadic Technologies” committee
 - Budgets for the “Technical Information” and “Wireless & Nomadic Technologies” committee
- Terms of Reference submissions have been received from all.

Public Relations

- No report
- Discussion took place regarding OAB lapel pins – a subject that Dan Vanlondersele had initiated some time ago. More research will be conducted regarding pricing, suppliers, etc.
- .

Technical Information

- No report

Wireless & Nomadic Technologies

Wireless

- See Business Arising from Previous Meetings section regarding Local Number Portability (LNP) and the Phase II Technical Trial.

Nomadic

Judy Broomfield reports:

- Toronto has received 101 calls from VoIP phones to date
- “Northern 911” in Sudbury is selling services to Vonage and smaller VoIP companies
- Toronto has recently received a 9-1-1 call from a “416” number and when the number was called back it was discovered that the caller was in Viet Nam. Another call originated from St. Kitts.

Wireline

Mark Hull reports:

- Has been monitoring a number of 9-1-1 issues including:
 - Leeds/Grenville re civic addressing. Their council has turned down changes to addressing for 9-1-1. The proposal was to change more than 8,000 civic addresses.
- Mark discussed the possibility that we identify civic addressing concerns on our website.
- October 11, 2006 – 2006 Regional Emergency Telecommunications Conference put on by Industry Canada. Will take place at 4900 Yonge Street. Chris Pittens advises that this conference is focused primarily on radio and spectrum management issues. He will be attending and will report back at the next meeting.

Ad Hoc Sustainable Funding Resources

- No Report.

D. NEW BUSINESS

Brighton Police Services 9-1-1 Educational Material

- Correspondence received at last meeting identified a request by Bryan Baxter, on behalf of the Brighton Police Services, looking for 9-1-1 Educational Material.
- A video from York Region has been supplied by John Molyneaux
- Brighton has prepared a resolution asking the Province to produce an educational presentation on 9-1-1.
- Bryan will be attending a “zone” meeting and will likely be challenged for any further input from the OAB
- Redi Fox – have produced a “Canadian” version of their 9-1-1 program
- Dan Vanlondersele will respond to this issue. The Ministry is using the OAB as a resource regarding this issue.
- Sandra Dion has a soft copy of a 9-1-1 colouring book available.

E. ADJOURNMENT

Next meeting:

- REMINDER -- 2007 Meeting dates to be scheduled
- The next Board meeting will be held:

10:00 am

**Tuesday, November 21, 2006
Toronto Emergency Services Headquarters
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Downsview, Ontario.**

MOTION

**Moved by J. Broomfield,
Seconded by M. Hull,
“That the meeting be adjourned.”**