

Ontario 9-1-1 Advisory Board

MINUTES

Tuesday, February 20, 2007

10:00 am

Council Chamber

Town of Newmarket Municipal Office

395 Mulock Drive

Newmarket, Ontario

A. OPENING & MINUTES

PRESENT

EXECUTIVE COMMITTEE

Dan Van Londersele
Judy Broomfield
Tom Voisey

Chair (AMO – Rural Caucus)
Vice Chair (NENA Ontario)
Secretary-Treasurer

MEMBERS

Peter Glen
Mark Hull
Bryan Baxter
Jim Friend
John Molyneaux

Ontario Assoc. of Chiefs of Police
Ontario Ministry of Health
AMO – Small Urban Caucus
AMO – Regional Caucus
Ontario Assoc. of Fire Chiefs

TECHNICAL ADVISORY PANEL/OBSERVERS

Sandra Dion
Pat Berry
Ian MacLeod
Chris Pittens

Bell Canada
Bell Canada
Ontario Provincial Police
Ontario Community Safety & Correctional Services

REGRETS

Norm Lambert
Dave Ralph
Nancy Banks
Dave Hanly

City of Toronto
APCO Canada
APCO Canada
AMO – County Caucus

QUORUM

QUORUM

TOTAL VOTING POSITIONS PER CONSTITUTION: 13
TOTAL CURRENT VOTING POSITIONS FILLED: 12
TOTAL VOTING MEMBERS IN ATTENDANCE: 7
QUORUM PRESENT

OPENING REMARKS

- Welcome to all from Dan Van Londersele.
- Chris Pittens, Ontario Community Safety & Correctional Services, advised the group that Dan Hefkey is the new Chief of Emergency Management Ontario. He ran the OPP Communications Centre in Orillia.

MINUTES

- OAB Minutes, November 21, 2006

MOTION	Moved by B. Baxter, Seconded by J. Broomfield, That the minutes of the November 21, 2006 meeting be adopted. Carried
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CORRESPONDENCE

- Copy of a Nova Scotia press release circulated via email December 12, 2006 by Judy Broomfield. The release was a caution to consumers thinking about buying Internet-based telephone service regarding 9-1-1 service concerns they should be aware of.
- News release provided via email by Judy Broomfield on December 8, 2006 regarding “Vonage selected to provide phone service to Canada’s first ‘smart’ community for retiring boomers” in Hyde Park Ottawa. (See New Business)

FINANCIAL

- T. Voisey reported on the current financial status of the Advisory Board.

Opening Bank Balance, November 21, 2006		\$9,569.06
Plus:		
Deposit-04/12/06 [Dep#05]	1,400.00	
Deposit-18/12/06 [Dep#06]	400.00	
Deposit-31/01/07 [Dep#07]	<u>300.00</u>	
Total Deposits		2,100.00
Less:		
CK #87 – 21/11/06 – D.Ralph [RE: Meeting Refreshments – Nov21/06]	14.91	
Bank Charge – New Cheques	94.56	
Bank Service Charges	<u>1.20</u>	
Total Expenses		<u>110.67</u>
Closing Bank Balance, February 20, 2007		\$11,558.39
Equity Shares Held		100.00
Cash on hand		<u>0.00</u>
Net Worth, February 20, 2007		<u>\$11,658.39</u>

MOTION

**Moved by J. Molyneaux,
Seconded by P. Glen,
That the financial report be accepted.
Carried**

- Peter Glen advised that he had expenses incurred as a result of OAB related travel and will submit them at the next meeting.

B. BUSINESS ARISING FROM PREVIOUS MEETINGS

OAB Funding Campaign

- Discussion took place regarding the publication of the funding update on the 9-1-1 OAB website. The data file will be sent to Jim Friend for the website.
- Peter Glen raised the issue of how to get media interest in the OAB. There had been a number of inquiries to OAB for interviews and information from various media representatives. Dan VanLondersele reminded the members that ROMA had recommended regular media interface. John Molyneaux suggested that a small public service CD regarding 9-1-1 issues could be created and made available – something about 30-60 seconds in length. He believes that York could help produce this and will explore for report back to the Board.

MOTION

**Moved by D. Van Londersele,
Seconded by J. Friend,
That an ad hoc committee, chaired by John Molyneaux, including members Dan Van Londersele (ex officio), Peter Glen, Judy Broomfield, Chris Pittens and Pat Berry, be formed to develop a public service announcement regarding the effect on 9-1-1 services due to recent technological advancements.
Carried**

- Discussion on this topic included
 - What might legal issues be for releasing such a PSA?
 - Must be factual and not include mention of service providers.
 - Look at the possibility of partnering with a Ministry.
- Dan Van Londersele reviewed the contents of a modified funding request letter. Many suggestions were offered and Dan will revise the document and email for comments before distributing via AMO.

VoIP Part 7 Application to CRTC

Peter Glenn reports:

- Have not yet received a response.
- The 180 day standard period would take until approximately the 21st of March.

- There should be a mandate for all VoIP providers to route 9-1-1 calls through the “front door” into PSAPs.

Enhanced Wireless

Judy Broomfield reports:

- Have not moved forward a great deal.
- Trial with Bell Mobility ongoing.
- Re-training of staff regarding the extra data is now occurring.
- Approx. 75% of the time the lat/long coordinates are exactly where the caller is located.
- Conference call was held on January 31, 2007 including Bell, Bell Mobility, Carriers, TPF and OPP. Bell/Bell Mobility are creating documentation that the other carriers could use.
- Another conference call is scheduled for March 28, 2007.
- The target is to get data from all three carriers; Mobility, Telus and Rogers.
- Rogers Wireless is looking at the downtown core; i.e., the Entertainment District” for a trial

Wireless Number Portability

Judy Broomfield reports:

- Launch date is March 15, 2007 for Wireless Number Portability.
- Wireless must adhere to wireline rules when dealing with number portability.

C. COMMITTEE REPORTS

Government Affairs

Dan Van Londersele reports:

- See OAB Funding Campaign Update in “Business Arising ...” section

Management/Financial

Bryan Baxter reports:

- Bryan distributed copies of the terms of reference and work plans for all committees.

MOTION

**Moved by B. Baxter,
Seconded by J. Molyneaux,
That the Board adopt the Subcommittee Terms of Reference” as submitted.
Carried**

- The Terms of Reference document to be turned into a ‘.pdf’ format and put on the OAB website.
- Brian will put together lists of Sub-committee participants for review.
- As this meeting is the first of the year 2007 and the terms of the Board Officers have been reached Brian proceeded with elections. Discussion followed with the following results:

MOTION

**Moved by B. Baxter,
Seconded by P. Glen,
That, in accordance with sections 5.2 and 5.3 of the Constitution of the Ontario 9-1-1 Advisory Board, that Tom Voisey be appointed as Secretary-Treasurer, and that Judy Broomfield be appointed as Vice-Chair, and further, that an exception be made to section 5.3 of the Constitution to extend the term of Dan Van Londersele as Chair.
Carried**

Public Relations

- Nothing further to report at this time

Technical Information

- Nothing further to report at this time

Wireless & Nomadic Technologies

- Nothing further to report at this time

Wireline

- Nothing further to report at this time

Ad Hoc Sustainable Funding Resources

- No report

D. NEW BUSINESS

VoIP Services Exclusive to Hyde Park, Ottawa

- On December 8, 2006 Judy Broomfield distributed an email indicating that Vonage Canada to be the provider of telephone services to 300 new homes in the Hyde Park retirement community in Ottawa.
- Police, Fire and Medical Services in Ottawa have been advised by members of the OAB regarding the potential risks of 9-1-1 with VoIP services.
- Discussion re an AMO alert being sent out re these risks. Dan will create a document for distribution to AMO members.

Dan Van Londersele reminded members regarding:

- ROMA/OGRA Conference – February 25, 2007
- AMO Conference - August

E. ADJOURNMENT

Next meeting:

2007 scheduled dates – locations to be determined

September 18

November 20

MOTION

**Moved by J. Molyneaux,
Seconded by M. Hull,
“That the meeting be adjourned.”**