



Ontario 9-1-1 Advisory Board

MINUTES **Tuesday, February 19, 2008** **10:00 am** **Teleconference Call**

A. OPENING & MINUTES

PRESENT

EXECUTIVE COMMITTEE

Dan Van Londersele	Chair (AMO – Rural Caucus)
Judy Broomfield	Vice Chair (NENA Ontario)
Tom Voisey	Secretary-Treasurer

MEMBERS

Peter Glen	Ontario Assoc. of Chiefs of Police
Nancy Banks	APCO Canada
Jim Friend	AMO – Regional Caucus
Dave Hanly	AMO – County Caucus

TECHNICAL ADVISORY PANEL/OBSERVERS

Pat Berry	Bell Canada
Sandra Dion	Bell Canada
Chris Pittens	Ontario Ministry of Community Safety & Correctional Services

REGRETS

Norm Lambert	City of Toronto
Bryan Baxter	AMO – Small Urban Caucus
Dave Ralph	APCO Canada
John Molyneaux	Ontario Assoc. of Fire Chiefs
Mark Hull	Ontario Ministry of Health

QUORUM

QUORUM

TOTAL VOTING POSITIONS PER CONSTITUTION: 13
TOTAL CURRENT VOTING POSITIONS FILLED: 12
TOTAL VOTING MEMBERS IN ATTENDANCE: 6
QUORUM PRESENT

OPENING REMARKS

- Welcome to all from Dan Van Londersele.
- Introduction of Shane Gallagher, Ontario Ministry of Municipal Affairs and Housing. Shane will be replacing Ruth Melady.

MINUTES

- Review of OAB Minutes, November 20, 2007
- Correction: Public Relations report on page 5, 3rd bullet. Should read “Advice from Peter Glen and Judy Broomfield was provided regarding a Bell informative document entitled “What Happens to 9-1-1 During a Power Outage” that Fadi Dabliz, Bell Canada, advised could go on our web site.

MOTION

**Moved by P. Glen,
Seconded by J. Friend,
That the minutes of the November 20, 2007 meeting be adopted, as amended.
Carried**

CORRESPONDENCE

- Email (January 17, 2008) from Lorna Ruder, AMO, regarding a motion passed by ROMA to have Bill Davis, Deputy Reeve, Township of Dysart et al be a liaison with the OAB. Clarification sought by Dan Van Londersele revealed that Bill Davis is to be an “observer”.
- Email (December 4, 2007) from Nancy Banks including a resolution from Peel Regional Council proclaiming “Therefore be it resolved, that the week of December 10 to 16, 2007 be proclaimed “9-1-1 AWARENESS WEEK” in the Regional Municipality of Peel.

FINANCIAL

- T. Voisey reported on the current financial status of the Advisory Board.

Opening Bank Balance, November 21, 2007		\$22,126.34
Plus:		
Deposit-05/12/07 [Dep#20]	2,700.00	
Deposit-05/12/07 [Dep#21]	500.00	
Deposit-17/12/07 [Dep#22]	900.00	
Deposit-27/09/07 [Dep#23]	900.00	
Total Deposits		<u>5,000.00</u>
Closing Bank Balance, February 19, 2008		\$27,126.34
Equity Shares Held		100.00
Cash on hand		<u>0.00</u>
Net Worth, February 19, 2008		<u><u>\$27,226.34</u></u>

MOTION
Moved by D. Hanly,
Seconded by N. Banks,
That the financial report be accepted.
Carried

- No further discussion on the funding campaign.

B. BUSINESS ARISING FROM PREVIOUS MEETINGS

OAB Funding Campaign

- This item to be discussed in the future under “A. OPENING & MINUTES” - FINANCIAL

C. COMMITTEE REPORTS

Government Affairs

Dan Van Londersele reports:

- Dan would like to meet with the new Minister of Community Safety and Correctional Services. He would include the ROMA Chair and asked Chris Pittens to pursue this request.

Management/Financial

- No report

Public Relations

John Molyneaux reports:

- Proposed PSA from the Ontario 9-1-1 Advisory Board distributed by John Molyneaux via email.
- Discussion included the following recommended changes –
 - Paragraph 2: Replace the words “the principal priority.” with the word “clear.”
 - Paragraph 4, Bullet 5: Replace the word “local” with the word “appropriate”.
 - Paragraph 4, Bullet 6: Remove the entire line.
- Further discussion re PSA title, incl. “How does my 9-1-1 service work?” and “9-1-1 Service – Ask the right questions”
- Further discussion to continue.

Technical Information

Peter Glen reports:

- NENA Technical Development Conference held January 20-23, 2008 in Nashville Tennessee. Peter discussed facts/issues from the conference. There are approximately 6,000 PSAPS in the US. Substantial difficulty in establishing operational agreements. All different standards. Virtual PSAPS – lots of discussion – staff working from home – technically possible – but??? Next Generation 9-1-1 not location based. Hearing impaired community – no further ahead than us.
- I3 – NG9-1-1 Any device can connect with the correct 9-1-1 PSAP.

VoIP service providers would have a true IP interconnection with Public Safety Answering Points and would be able to provide even more valuable information than the legacy 911 system. Where VoIP phones are mobile, geolocation has additional problems; VoIP service providers are seeking access to mobile phone location databases.

INTRADO has developed something that looks like I3 but in reality is not.

- Nancy Banks advised the Board regarding the demise of cellular analog services. The FCC has ruled that analog subscribers must be notified. Yesterday (February 18, 2008) was the cutoff date in the US. At some point this will happen in Canada.

Wireless & Nomadic Technologies

Judy Broomfield reports:

- VoIP – The Commission was still deciding on a technical solution.
- December 7, 2007 a decision was made. Go ahead with the Bell solution. More detail is required and there is a need to know how much it will cost.
- Cable companies wanted more time and were granted a 30 day extension.
- Deadline extended to mid-June
- The end result must be that 9-1-1 calls are routed to correct answering agency
- Toronto trying to continue with IP trial.

Wireline

Mark Hull reports:

- Nothing new to report at this meeting.
- Judy Broomfield discussed “Enhanced Community Notification Service” CRTC 2007-13 which addresses use of the wireline database for emergency notification in times of disaster.
 - Issue 1 – Yes, community can access in emergency – according to specific criteria. Within 48 hours of the event the data must be disposed of for privacy reasons. There is no way to verify that the call has ever been made if the records are gone. The directive of the Federal Privacy Commissioner is being challenged.
 - Issue 2 – How many municipalities could be making use of this? Northern Ontario communities are really interested in this. Further conference calls are to be held. How much will this cost to the municipality to use?

Ad Hoc Sustainable Funding Resources

- Dave Hanly indicated that the AMO Board should be updated re our funding situation. Further discussion to be held as to how this should be accomplished.

Ad Hoc Public Service Announcement

John Molyneaux reports:

- Nothing further than that discussed in the Public Relations Sub-committee report.

D. NEW BUSINESS

9-1-1 Emergency Services for the Hearing Disabled

- Jim Friend has been responding to queries put forth by Arthur Rendall, Director of the Hamilton Hard of Hearing Association. Arthur is hearing disabled and relies heavily on his Blackberry for communications. He would like to be able to report emergencies via his Blackberry device. Further to that he actually looking for some kind of international solution to this problem. He has met with RIM and Bell. The Video Relay Service is not really what he is looking for. Arthur also met with the Hamilton PSAP however Jim was not at the meeting.
- This is the sort of thing that Next Generation 9-1-1 is all about.
- Judy Broomfield suggested that it would be nice to have an Ontario solution. Waiting for I3 could take 10 years.
- CRTC to open discussions about the use of funds in deferral accounts for this type of enhancement.
- Jim Friend to respond to Mr. Rendall and advise him that the OAB plans to submit comments to the CRTC at the appropriate time.
- Judy Broomfield advises that all cellular companies block text access to 9-1-1.

Cellphone User Fees

- A recent media article initiated by Federal NDP Leader Jack Layton talks of the elimination of some of the user fees charged by cellular carriers.
- This issue has been discussed at length by the OAB in the past.
- Noted that it is too late to prepare a submission regarding cellular fees.

OTTAWA APCO/NENA CONFERENCE

- Nancy Banks reminds the members about the upcoming APCO/NENA Conference that will be held in Ottawa from November 16-19, 2008.
- Members are encouraged to look at the websites for these organizations:

www.APCO.ca

www.NENAONTARIO.com

Consider the following:

Call for papers
Sponsors
Vendors

E. ADJOURNMENT

Next meeting:

- Next scheduled meeting – Tuesday, May 20, 2008.

Future meetings:

- Tuesday, September 16, 2008-02-12
Tuesday, November 18, 2008 – in conjunction with the APCO Canada/NENA Ontario conference

MOTION

**Moved by J. Broomfield,
Seconded by N. Banks,
“That the meeting be adjourned.”**