

# Ontario 9-1-1 Advisory Board

## MINUTES

Tuesday, February 17, 2009

10:00 am

Conference Call

### A. OPENING & MINUTES

#### PRESENT

##### EXECUTIVE COMMITTEE

Judy Broomfield

Tom Voisey

Acting Chair (NENA Ontario)

Secretary-Treasurer

##### MEMBERS

Peter Glen

Dave Hanly

John Molyneaux

Mark Hull

Bryan Baxter

Ontario Assoc. of Chiefs of Police

AMO – County Caucus

Ontario Association of Fire Chiefs

Ontario Ministry of Health

AMO – Small Urban Caucus

##### TECHNICAL ADVISORY PANEL/OBSERVERS

Pat Berry

Carol-Anne Albertson

Chris Pittens

Bell Canada

Ministry of Natural Resources

Ontario – Public Safety & Security

##### REGRETS

Nancy Banks

Jim Friend

Norm Lambert

Mark Hitchman

Tom Paniak

APCO Canada

AMO – Regional Caucus

Toronto

OPP

Bell Canada

#### QUORUM

**QUORUM**

**TOTAL VOTING POSITIONS PER CONSTITUTION: 13**

**TOTAL CURRENT VOTING POSITIONS FILLED: 11**

**TOTAL VOTING MEMBERS IN ATTENDANCE: 6**

**QUORUM PRESENT**

## OPENING REMARKS

- Welcome to all from Judy Broomfield.

## MINUTES

- Review of OAB Minutes, January 13, 2009

**MOTION**

Moved by D. Hanly,  
Seconded by M. Hull,  
To defer the receipt of minutes from the January 13, 2009 meeting and the financial report from this meeting until the April 28, 2009 meeting.  
Carried

## CORRESPONDENCE

- No correspondence this meeting.

## FINANCIAL

- T. Voisey reported on the current financial status of the Advisory Board.

Opening Bank Balance, January 14, 2009		\$27,878.39
Less:		
CK#115 – 05/01/09 – J. Broomfield	\$ 218.95	
[RE: Meeting Expenses - Nov11/08]		
CK#116 – 05/01/09 – B. Baxter	\$1,266.79	
[RE: Ottawa Expenses – Nov18/08]		
Bank Service Charges	<u>1.20</u>	
Total Expenses		<u>\$ 1,486.94</u>
Closing Bank Balance, February 17, 2009		\$26,391.45
Equity Shares Held		100.00
Cash on hand		<u>0.00</u>
Net Worth, February 17, 2009		<u>\$26,491.45</u>

## **B. BUSINESS ARISING FROM PREVIOUS MEETINGS**

### CRTC 2009-40 WIRELESS 9-1-1 SERVICES

- Judy Broomfield:
  - On February 2, 2009 CRT released Telecom Regulatory Policy CRTC 2009-40
  - From a public safety point of view this is a very positive step by CRTC
  - Judy and Peter have been very involved with the working group and their report was submitted to the CRTC in October. Included were a lot of findings from the Toronto trial.

- The Commission approved the recommendations of the working group.
  - Continue to leave the original layer of infrastructure in place
  - Unique class of service for Phase II calls – standard across Ontario (also Canada)
  - Information delivered will be coming through the existing 9-1-1 platform
- All data will come down the pipe. PSDAPs to determine what to do with it.
- GPS activated on all 9-1-1 calls
- X-Y coordinates adhering to standards
- Standard interface to transfer data
- Call centre support for PSAPS
- There will be a 2-stage implementation
  - Stage 1 – single x-y coordinates – PSAP equipment modifications not required
  - Stage 2 – Additional enhancements for the industry to track mobile callers, roaming enhancements.
- February 2010 is the target for the 1<sup>st</sup> stage.
- Funding for Phase II
  - The wireless carriers wanted to use taxpayer monies however the CRTC has decided that they would be responsible for their own costs.
- Big issues to be decided:
  - Every PSAP wants this now
  - Working group will work on roll-out criteria; “Who Gets It First”
- Pat Berry advises that Bell Canada will be sending a 9-1-1 Bulletin out re the CRTC decision

**MOTION**

**Moved by B. Baxter,  
Seconded by D. Hanly,  
That the Ontario Advisory Board recognizes and appreciates the extensive time and efforts put into the Phase II project by Judy Broomfield and Peter Glen.  
Carried**

**BELL CANADA ECNS – EMERGENCY CUSTOMER NUMBER SERVICE**

- Patricia Berry updated the members regarding this reverse 9-1-1 type service.
  - CRTC order should be made available as soon as possible
  - The target is for early 2009 but will not likely be ready for a couple of months – no date has been set
  - A draft tariff/agreement is currently being review by legal
  - When approved will be sent to ILECS
  - Bell will not be using the existing database but will build a duplicate for this purpose
  - Further conference calls to be held

**C. COMMITTEE REPORTS**

Committee Reports not presented at this meeting

## D. NEW BUSINESS

### ELECTIONS FOR CHAIR AND VICE-CHAIR

- As both positions are up for election the following motion was made:

**MOTION**

Moved by B. Baxter,  
Seconded by J. Molyneaux,  
That the nominations for the positions of Chair and Vice-Chair are now open and will be accepted by the Secretary-Treasurer until Tuesday, April 21, 2009 and further, that voting for these positions take place at the next meeting of the OAB to be held in April, 2009.  
Carried

### FUNDING

- Dave Hanly has been working on preparations for the next OAB funding campaign and is aiming for the 2009/2010 budgets.
- Dave has been reviewing the last campaign letter and requests that the document that identifies the “accomplishments” of the OAB be updated. Judy and Dave to work on this letter.
- When ready the campaign letter will be sent out to municipal officials as before. A new database will be requested from AMO.

### PUBLIC SERVICE ANNOUNCEMENT

- John Molyneaux played a proposed PSA for the conference call members. He advised that it is 1 minute and 18 seconds long and thought that it should be trimmed down. He would like to get it under one minute in length.
- John will supply a .wav file to the Secretary for distribution to all members for their comments on how it may be trimmed.

## E. ADJOURNMENT

Next meeting:

10:00 am  
Tuesday, April 28, 2009  
Town of Newmarket  
Cane Rooms A & B  
395 Mulock Drive  
Newmarket

**MOTION**

Moved by J. Molyneaux,  
Seconded by P.Glen,  
“That the meeting be adjourned.”