



# E911 Phase 2

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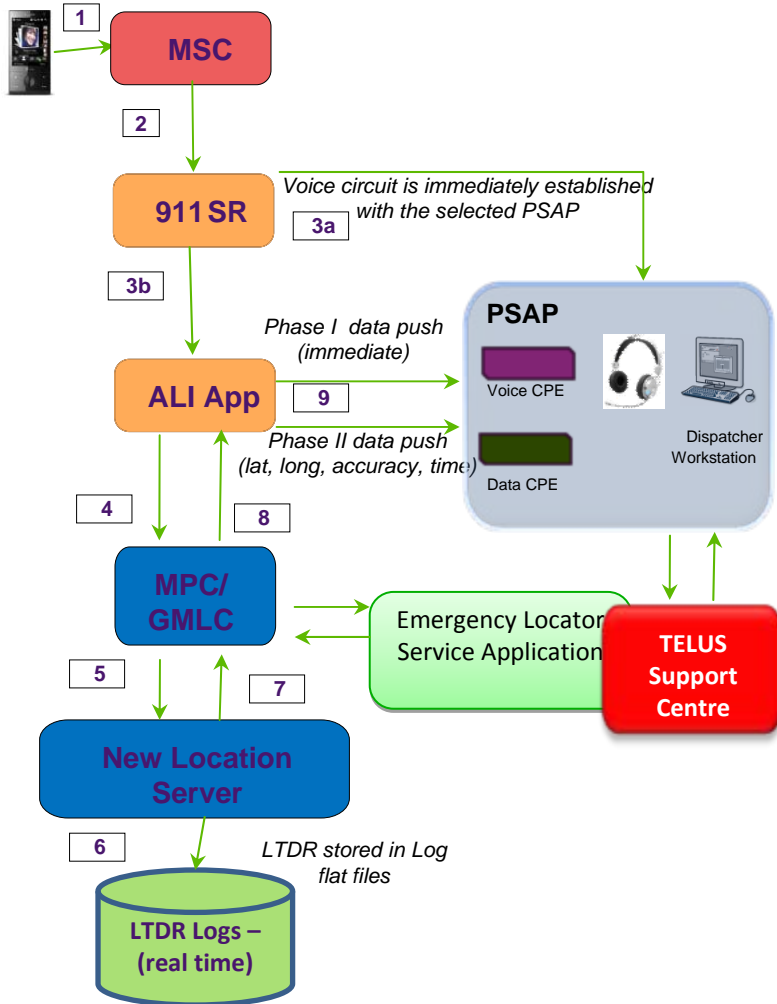
Product Management

Member of the TELUS team

Location: 200 Consilium Place  
Scarborough, Ontario M1H 3J3

Date: September 15, 2009

# E911 Phase 2 – What is it?



- Location co-ordinates
  - Lat Long etc... AGPS or Network
  - Accuracy Radius (at 90% confidence)
- Call Back number
- If Phase 2 info not available, Fall back to Phase 1, with cell co-ordinates vs cell address.



# PSAP Rollout Schedule - Ontario

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## ■ Major Centers

- Toronto Don Mills
- Durham Police
- Ottawa
- Peel Police
- Northern Communications Fire
- North Bay OPP
- Others

## ■ Ontario

- Multiple test teams covering all PSAPs between Oct 1 to Feb 1.  
Detailed rollout schedule provided to ESWG team.



# PSAP Requirements

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- E911 Phase 2 readiness
  - PSAP Network readiness
    - Computer Aided Dispatch updated to display lat, long, radius, etc.
- Pre Test Debriefing
  - Activation is Live for all E911 calls
- Test Data Collection - Partner
  - Any problems flagged to TELUS contact prime
  - Location co-ordinates and accuracy radius for incoming test calls
  - Location availability for incoming customer calls
    - Easy checklist
    - Co-ordinates, customer, cell site, etc...



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